

HUMAN RESOURCE MANAGEMENT (535)

REGIONAL – 2018

FINAL

TOTAL POINTS

_____ (160)

Failure to adhere to any of the following rules will result in disqualification:

- 1. Contestant must hand in this test booklet and all printouts. Failure to do so will result in disqualification.**
- 2. No equipment, supplies, or materials other than those specified for this event are allowed in the testing area. No previous BPA tests and/or sample tests or facsimile (handwritten, photocopied, or keyed) are allowed in the testing area.**
- 3. Electronic devices will be monitored according to ACT standards.**

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Case Study

Kyle has recently been hired by Professional Business Associates as the new Network Administrator. As the Human Resource Department Manager, you have requested that he provide you with documentation showing that he successfully earned his CompTIA Network+ Certification as stated on his employment application.

As the Human Resource Department Manager responsible for monitoring social media posts of employees, you discover a post on Facebook from three months' prior that stated he did not pass the test.

As a Human Resource Manager, how would you handle this situation? Use your *Human Resources Manual* as a guide.

Note:

You may use the Human Resources Manual for Professional Business Associates to assist you in your research and preparation.